

**Minges, Allison**

**From:** Stark, David  
**Sent:** Monday, January 25, 2021 4:53 PM  
**To:** J. Ashley Cooper; willmiddleton@parkerpoe.com; Nelson, Jeff; Grube-Lybarker, Carri; Hall, Roger; jwkuykendall@jwklegal.com; Ledford, Peter-energync; klee@selcsc.org; Bateman, Andrew; tspeer@turnerpadget.com; Pittman, Jenny; thad@votesolar.org; robsmith@mvalaw.com; Mustian, Ben; Rebecca J. Dulin; Heather Smith  
**Cc:** PSC\_Contact; Wessinger-Hill, JoAnne  
**Subject:** Re: [EXTERNAL] RE: Hearing Officer Directive in Docket Nos. 2020-264-E and 2020-265-E

Heather,

To maintain the February 15th deadline, what is the latest date that a Notice may be sent from the Commission to the Company for processing?

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**From:** Smith, Heather Shirley <Heather.Smith@duke-energy.com>  
**Sent:** Monday, January 25, 2021 4:45:40 PM  
**To:** Stark, David <david.stark@psc.sc.gov>; J. Ashley Cooper <ashleycooper@parkerpoe.com>; willmiddleton@parkerpoe.com <willmiddleton@parkerpoe.com>; Nelson, Jeff <jnelson@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; jwkuykendall@jwklegal.com <jwkuykendall@jwklegal.com>; Ledford, Peter-energync <peter@energync.org>; klee@selcsc.org <klee@selcsc.org>; Bateman, Andrew <abateman@ors.sc.gov>; tspeer@turnerpadget.com <tspeer@turnerpadget.com>; Pittman, Jenny <jpittman@ors.sc.gov>; thad@votesolar.org <thad@votesolar.org>; robsmith@mvalaw.com <robsmith@mvalaw.com>; Mustian, Ben <BMustian@ors.sc.gov>; jwkuykendall@jwklegal.com <jwkuykendall@jwklegal.com>; Rebecca J. Dulin <Rebecca.Dulin@duke-energy.com>; J. Ashley Cooper <ashleycooper@parkerpoe.com>; willmiddleton@parkerpoe.com <willmiddleton@parkerpoe.com>; Bateman, Andrew <abateman@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; jwkuykendall@jwklegal.com <jwkuykendall@jwklegal.com>; Ledford, Peter-energync <peter@energync.org>; klee@selcsc.org <klee@selcsc.org>; tspeer@turnerpadget.com <tspeer@turnerpadget.com>; Nelson, Jeff <jnelson@ors.sc.gov>; Pittman, Jenny <jpittman@ors.sc.gov>; jwkuykendall@jwklegal.com <jwkuykendall@jwklegal.com>; thad@votesolar.org <thad@votesolar.org>; jwkuykendall@jwklegal.com <jwkuykendall@jwklegal.com>; Mustian, Ben <BMustian@ors.sc.gov>  
**Cc:** PSC\_Contact <Contact@psc.sc.gov>; Wessinger-Hill, JoAnne <JoAnne.Hill@psc.sc.gov>  
**Subject:** RE: [EXTERNAL] RE: Hearing Officer Directive in Docket Nos. 2020-264-E and 2020-265-E

Dear Hearing Officer Stark:

I have more information thanks to our billing/notice teams. Bills are sent to customers in daily batches, meaning that customers do not all receive their bills on the same day. The Companies' bills run on a 30-day billing cycle and approximately 4 days is required for mailing. In order for the Notice to reach all customers by March 19, 2021, the Companies must begin sending the bill inserts on February 15, 2021. The bills inserts would first be sent to customers whose bills are sent out on February 15, 2021. These customers would receive their bill, along with the bill insert, on or around February 19, 2021. More customer bills will be sent on February 16, 2021, with those customers receiving their bill and bill insert on or around February 20, 2021. This process continues each day until the 30-day billing cycle is complete, with the last day being March 15 for mailing and expected delivery by March 19. It takes a couple of weeks to get notices through internal processes and printed and stuffed in envelopes before we would begin sending them out on February 15. For each day that the Companies are unable to provide the Notice to the vendor to begin printing, one business day would need to be added to the date that we could begin sending the bill inserts out to customers.

Additionally, given this inquiry, we have placed a hold on the notice efforts and no costs have been incurred at this time. If changes need to be made, it could effect when the bill inserts stop and start within a 30 day cycle, and customers may receive their bill insert later than March 19, and potentially after the hearing if a delay is protracted. Once we are clear to proceed with the bill inserts, we estimate the cost to print and ship both Notices as being between approximately \$9,000.00 and \$9,500.00, as long as we continue to use bill inserts.

Please let us know how to proceed.

Heather

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**From:** Stark, David <david.stark@psc.sc.gov>

**Sent:** Monday, January 25, 2021 2:53 PM

**To:** Smith, Heather Shirley <Heather.Smith@duke-energy.com>; J. Ashley Cooper <ashleycooper@parkerpoe.com>; willmiddleton@parkerpoe.com; Nelson, Jeff <jnelson@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; jwkuykendall@jwklegal.com; Ledford, Peter-energync <peter@energync.org>; klee@selcsc.org; Bateman, Andrew <abateman@ors.sc.gov>; tspeer@turnerpadget.com; Pittman, Jenny <jpittman@ors.sc.gov>; thad@votesolar.org; robsmith@mvalaw.com; Mustian, Ben <BMustian@ors.sc.gov>; jwkuykendall@jwklegal.com; Dulin, Rebecca Jean <Rebecca.Dulin@duke-energy.com>; J. Ashley Cooper <ashleycooper@parkerpoe.com>; willmiddleton@parkerpoe.com; Bateman, Andrew <abateman@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; jwkuykendall@jwklegal.com; Ledford, Peter-energync <peter@energync.org>; klee@selcsc.org; tspeer@turnerpadget.com; Nelson, Jeff <jnelson@ors.sc.gov>; Pittman, Jenny <jpittman@ors.sc.gov>; jwkuykendall@jwklegal.com; thad@votesolar.org; jwkuykendall@jwklegal.com; Mustian, Ben <BMustian@ors.sc.gov>

**Cc:** PSC\_Contact <Contact@psc.sc.gov>; Wessinger-Hill, JoAnne <JoAnne.Hill@psc.sc.gov>

**Subject:** RE: [EXTERNAL] RE: Hearing Officer Directive in Docket Nos. 2020-264-E and 2020-265-E

My understanding from the communication filed with the Commission on 1/21 is that notice would not be published until March 19<sup>th</sup>. Is that correct? Perhaps I misunderstood the filing.

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**From:** Smith, Heather Shirley <[Heather.Smith@duke-energy.com](mailto:Heather.Smith@duke-energy.com)>

**Sent:** Monday, January 25, 2021 2:48 PM

**To:** Stark, David <[david.stark@psc.sc.gov](mailto:david.stark@psc.sc.gov)>; J. Ashley Cooper <[ashleycooper@parkerpoe.com](mailto:ashleycooper@parkerpoe.com)>; [willmiddleton@parkerpoe.com](mailto:willmiddleton@parkerpoe.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Ledford, Peter-energync <[peter@energync.org](mailto:peter@energync.org)>; [klee@selcsc.org](mailto:klee@selcsc.org); Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [thad@votesolar.org](mailto:thad@votesolar.org); [robsmith@mvalaw.com](mailto:robsmith@mvalaw.com); Mustian, Ben <[BMustian@ors.sc.gov](mailto:BMustian@ors.sc.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Rebecca J. Dulin <[Rebecca.Dulin@duke-energy.com](mailto:Rebecca.Dulin@duke-energy.com)>; J. Ashley Cooper <[ashleycooper@parkerpoe.com](mailto:ashleycooper@parkerpoe.com)>; [willmiddleton@parkerpoe.com](mailto:willmiddleton@parkerpoe.com); Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Ledford, Peter-energync <[peter@energync.org](mailto:peter@energync.org)>; [klee@selcsc.org](mailto:klee@selcsc.org); [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [thad@votesolar.org](mailto:thad@votesolar.org); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Mustian, Ben <[BMustian@ors.sc.gov](mailto:BMustian@ors.sc.gov)>

**Cc:** PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Wessinger-Hill, JoAnne <[JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)>

**Subject:** RE: [EXTERNAL] RE: Hearing Officer Directive in Docket Nos. 2020-264-E and 2020-265-E

Dear Hearing Officer Stark: I am told that the proof has already gone to the printer and we are on track for 2/15. I'm told that any changes to the proof will push back that date and ultimately the date of the delivery, which could push delivery to customers (at least as a bill insert) after the hearing has occurred. I do not yet have an answer on costs.

For non-traditional channels and newspaper ads, should the Commission desire those, we have more time if changes are necessary.

Heather

From: Smith, Heather Shirley

Sent: Monday, January 25, 2021 2:19 PM

To: Stark, David <[david.stark@psc.sc.gov](mailto:david.stark@psc.sc.gov)>; J. Ashley Cooper <[ashleycooper@parkerpoe.com](mailto:ashleycooper@parkerpoe.com)>; [willmiddleton@parkerpoe.com](mailto:willmiddleton@parkerpoe.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Ledford, Peter-energync <[peter@energync.org](mailto:peter@energync.org)>; [klee@selcsc.org](mailto:klee@selcsc.org); Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [thad@votesolar.org](mailto:thad@votesolar.org); [robsmith@mvalaw.com](mailto:robsmith@mvalaw.com); Mustian, Ben <[BMustian@ors.sc.gov](mailto:BMustian@ors.sc.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Dulin, Rebecca Jean <[Rebecca.Dulin@duke-energy.com](mailto:Rebecca.Dulin@duke-energy.com)>; J. Ashley Cooper <[ashleycooper@parkerpoe.com](mailto:ashleycooper@parkerpoe.com)>; [willmiddleton@parkerpoe.com](mailto:willmiddleton@parkerpoe.com); Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Ledford, Peter-energync <[peter@energync.org](mailto:peter@energync.org)>; [klee@selcsc.org](mailto:klee@selcsc.org); [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [thad@votesolar.org](mailto:thad@votesolar.org); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Mustian, Ben <[BMustian@ors.sc.gov](mailto:BMustian@ors.sc.gov)>  
Cc: PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Wessinger-Hill, JoAnne <[JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)>  
Subject: RE: [EXTERNAL] RE: Hearing Officer Directive in Docket Nos. 2020-264-E and 2020-265-E

Dear Hearing Officer Stark – we are reaching out to the folks who handle notices and bill inserts for answers to your questions. I am not sure if it has gone to print or not or if it can be pulled back, but I will communicate as soon as I have the requested information.

Heather

From: Stark, David <[david.stark@psc.sc.gov](mailto:david.stark@psc.sc.gov)>

Sent: Monday, January 25, 2021 12:57 PM

To: Smith, Heather Shirley <[Heather.Smith@duke-energy.com](mailto:Heather.Smith@duke-energy.com)>; J. Ashley Cooper <[ashleycooper@parkerpoe.com](mailto:ashleycooper@parkerpoe.com)>; [willmiddleton@parkerpoe.com](mailto:willmiddleton@parkerpoe.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Ledford, Peter-energync <[peter@energync.org](mailto:peter@energync.org)>; [klee@selcsc.org](mailto:klee@selcsc.org); Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [thad@votesolar.org](mailto:thad@votesolar.org); [robsmith@mvalaw.com](mailto:robsmith@mvalaw.com); Mustian, Ben <[BMustian@ors.sc.gov](mailto:BMustian@ors.sc.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Smith, Heather Shirley <[Heather.Smith@duke-energy.com](mailto:Heather.Smith@duke-energy.com)>; Dulin, Rebecca Jean <[Rebecca.Dulin@duke-energy.com](mailto:Rebecca.Dulin@duke-energy.com)>; J. Ashley Cooper <[ashleycooper@parkerpoe.com](mailto:ashleycooper@parkerpoe.com)>; [willmiddleton@parkerpoe.com](mailto:willmiddleton@parkerpoe.com); Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Ledford, Peter-energync <[peter@energync.org](mailto:peter@energync.org)>; [klee@selcsc.org](mailto:klee@selcsc.org); [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [thad@votesolar.org](mailto:thad@votesolar.org); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Mustian, Ben <[BMustian@ors.sc.gov](mailto:BMustian@ors.sc.gov)>  
Cc: PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>; Wessinger-Hill, JoAnne <[JoAnne.Hill@psc.sc.gov](mailto:JoAnne.Hill@psc.sc.gov)>  
Subject: [EXTERNAL] RE: Hearing Officer Directive in Docket Nos. 2020-264-E and 2020-265-E

**\*\*\* CAUTION! EXTERNAL SENDER \*\*\* STOP & THINK!** Do you know and trust this sender? Were you expecting this email? Are grammar and spelling correct? Does the content make sense? If suspicious, then do not click links, open attachments or enter your ID or password.

Parties (especially DEC and DEP):

I have received the response from the Companies to the below-referenced Directive.

My question now is: is the notice still going through internal processes and is it able to be changed at this stage? Have significant expenses been incurred in the generation of the notice already?

Regards,

David Stark

**From:** Stark, David  
**Sent:** Wednesday, January 20, 2021 11:38 AM  
**To:** Heather Smith <[heather.smith@duke-energy.com](mailto:heather.smith@duke-energy.com)>; J. Ashley Cooper <[ashleycooper@parkerpoe.com](mailto:ashleycooper@parkerpoe.com)>; [willmittleton@parkerpoe.com](mailto:willmittleton@parkerpoe.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [peter@energync.org](mailto:peter@energync.org); [kleee@selcsc.org](mailto:kleee@selcsc.org); Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [thad@votesolar.org](mailto:thad@votesolar.org); [robsmith@mvalaw.com](mailto:robsmith@mvalaw.com); Mustian, Ben <[BMustian@ors.sc.gov](mailto:BMustian@ors.sc.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Heather Smith <[heather.smith@duke-energy.com](mailto:heather.smith@duke-energy.com)>; Rebecca J. Dulin <[Rebecca.Dulin@duke-energy.com](mailto:Rebecca.Dulin@duke-energy.com)>; J. Ashley Cooper <[ashleycooper@parkerpoe.com](mailto:ashleycooper@parkerpoe.com)>; [willmittleton@parkerpoe.com](mailto:willmittleton@parkerpoe.com); Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [peter@energync.org](mailto:peter@energync.org); [kleee@selcsc.org](mailto:kleee@selcsc.org); [tspeer@turnerpadget.com](mailto:tspeer@turnerpadget.com); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Pittman, Jenny <[jpittman@ors.sc.gov](mailto:jpittman@ors.sc.gov)>; [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); [thad@votesolar.org](mailto:thad@votesolar.org); [jwkuykendall@jwklegal.com](mailto:jwkuykendall@jwklegal.com); Mustian, Ben <[BMustian@ors.sc.gov](mailto:BMustian@ors.sc.gov)>  
**Cc:** PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>  
**Subject:** Hearing Officer Directive in Docket Nos. 2020-264-E and 2020-265-E

Parties:

Please see the attached Directive for Docket Nos. 2020-264-E and 2020-265-E.

David Stark  
 Attorney  
 South Carolina Public Service Commission  
[david.stark@psc.sc.gov](mailto:david.stark@psc.sc.gov)